

Methamphetamine Client Transitions to Primary Care

Detoxification/Recovery Centre to Primary Care Pathway and Toolkit



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ALBERTA MEDICAL ASSOCIATION

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Methamphetamine Client Transitions to Primary Care Detoxification/Recovery Centre to Primary Care Pathway and Toolkit



Methamphetamine Client Transitions to Primary Care Detoxification/Recovery Centre to Primary Care Pathway and Toolkit

PROCESS	DETAILS	WHERE/WHO IS INVOLVED?	SUPPORTING RESOURCES OR TRAINING
At admission, Detoxification/ Recovery Centre (D/RC) Team Member asks client if they have a Primary Care Provider (PCP)	 If the client does not recall information about their PCP, it is important to remember that they may be overwhelmed and feeling unwell at admission and may not be able to provide this information when asked. It is recommended that this question be asked again at a later date when the client is more stable. Consider using language that may be more familiar to the client. You could use terminology such as family physician, general practitioner (GP), nurse practitioner (NP), health care worker, most responsible provider (MRP) or you could ask about the clinic or health centre where they access services. 	 Detoxification/Recovery Centre Client D/RC Triage or Admission Team Member May be asked by another team member if asked at a later opportunity 	 First Nations Community Health Centres: https:// informalberta.ca/public/ service/serviceProfileStyled. do?serviceQueryId=1005212 College of Physicians and Surgeons of Alberta - Find a Physician website: https://search.cpsa.ca/
Client has a PCP?	 If the client has a PCP, but they cannot remember the PCP or clinic name: Consider checking other sources such as previous charts, available EMRs (Netcare, ConnectCare, etc.) or contact the client's pharmacy to obtain information on their PCP. It is recommended to ask again at a later date as clients who are seeking detoxification or stabilization services are likely unwell and/or anxious and may be unable to recall this information at admission. If the client has a PCP, but they do not feel comfortable disclosing: Clients may have a variety of reasons why they do not feel comfortable disclosing this information to other health care providers. It may be helpful to provide information on why it is beneficial to involve their PCP in their care and reassure clients that it is their decision whether their PCP is involved. If possible, ask again at a later date as the client may feel more comfortable disclosing at a later opportunity. Clients may prefer to disclose their involvement with an alternate health care provider who they feel 	 Detoxification/Recovery Centre Client D/RC Triage or Admission Team Member May be asked by another team member if asked at a later opportunity 	 Appendix A - FAQs: The Importance of Primary Care and the Patient's Medical Home for Clients with Methamphetamine Concerns College of Physicians and Surgeons of Alberta - Find a Physician website: https://search.cpsa.ca/ Alberta Find A Doctor website https://albertafindadoctor.ca/ Methamphetamine Client Transitions to Primary Care - Attachment Protocol https://www.pcnconnectmd. com/wp-content// uploads/2021/04/ MethAttachmentProtocol.pdf

PROCESS

DETAILS

WHERE/WHO IS INVOLVED?

SUPPORTING RESOURCES OR TRAINING

Client has a PCP? (Continued)

D/RC Team Member asks for consent to notify PCP that client has been admitted

Client consents to share information with PCP?

- more comfortable sharing this information with. The nature of this relationship may allow for the topic of sharing information with a PCP to be revisited in the future.
- If the client does not have a PCP, the <u>Methamphetamine Client</u> <u>Transitions to Primary Care</u> <u>Attachment Protocol</u> provides guidance on how to connect clients to a PCP. Information can be shared with the client to explore on their own or a D/RC Team Member can assist the client to register on the <u>albertafindadoctor.ca</u> website.
- If the client has a PCP, the D/RC Team Member seeks consent from the client to notify their PCP that the client has been admitted for detoxification/ stabilization.
- Client consent can be documented using the *Health Information Act (HIA) Consent* to Disclose Form or through consent forms provided by the organization.
- Team members are encouraged to ask for consent for this notification to occur as a courtesy to the client. However, there are limited circumstances where consent may not be needed to provide information to another health care provider. It is important to follow organizational processes regarding sharing client information with other care providers.
- If the client does not consent to sharing information with their PCP, it is encouraged to explore the client's reasons for refusal and provide any information or education that may help to address their concerns.
- Consider asking again at a later opportunity as the client may change their mind.

- Detoxification/Recovery Centre
- » Client
- » D/RC Triage or Admission Team Member
- » May be asked by another team member if asked at a later opportunity
- Health Information Act (HIA)
 <u>https://www.alberta.ca/health-information-act.aspx</u>
- HIA Consent to Disclose Form <u>https://www.alberta.ca/assets/</u> <u>documents/hia-section-34-</u> <u>consent.pdf</u>

- Detoxification/Recovery Centre
- » Client
- » D/RC Team Member
- Appendix A FAQs: The Importance of Primary Care and the Patient's Medical Home for Clients with Methamphetamine Concerns
- HIA Consent to Disclose Form <u>https://www.alberta.ca/assets/</u> <u>documents/hia-section-34-</u> <u>consent.pdf</u>



PROCESS	DETAILS	WHERE/WHO IS INVOLVED?	SUPPORTING RESOURCES OR TRAINING
D/RC Team Member notifies PCP of admission and confirms relationship	 If the client consents to sharing information with their PCP, the D/RC Team Member sends the Detoxification/Recovery Centre Admission Notification and PCP Confirmation (Appendix B) to the PCP via preferred communication methods (i.e. fax, email, telephone). If confirmation of the relationship does not occur, a discussion with the client may be warranted to inform them of this outcome. If is determined that the client does not have a PCP and they wish to be connected to one, the Methamphetamine Client. Transitions to Primary Care Attachment Protocol provides guidance on how to connect clients to a PCP. Information can be shared with the client to explore on their own or D/RC Team Member can assist the client to register on the albertafindadoctor.ca website. 	 Detoxification/Recovery Centre Client D/RC Triage or Admission Team Member May be asked by another team member if asked at a later opportunity Primary Care Provider 	 Appendix B - Detoxification/ Recovery Centre Admission Notification and Primary Care Provider Confirmation Alberta Find A Doctor website https://albertafindadoctor.ca/ Methamphetamine Client Transitions to Primary Care - Attachment Protocol https://www.pcnconnectmd. com/wp-content/ uploads/2021/04/ MethAttachmentProtocol.pdf
D/RC begins discharge planning	 D/RC Team Members work in collaboration with the client to develop a discharge plan following organizational processes. Clients may be discharged: Home after completing their detoxification/stabilization period. To a treatment centre. In this instance, information about the client's PCP should be communicated to the treatment centre for post- treatment follow-up. If a client will be transitioning to a treatment centre, it is also recommended that the D/RC Team Member notify the PCP via preferred communication methods (i.e. fax, email, telephone). By choosing to self discharge prior to completing discharge planning. This outcome should be communicated to the client's PCP for follow-up. 	 Detoxification/Recovery Centre » D/RC Team Member » Client 	 Appendix C - Detoxification/ Recovery Centre Discharge Notification Appendix D - Detoxification/ Recovery Centre Discharge Summary Appendix E - Treatment Centre Notification Appendix F - Meth Check: Ultra Brief Intervention Tool Meth Check: Ways to Stay Safe booklet (Insight) https://www.pcnconnectmd.com/ wp-content/uploads/2021/03/ MethCheck: Harm Reduction Wallet Cards (Insight) https://www.pcnconnectmd.com/ wp-content/uploads/2021/03/ MethCheckHarmReductionCards. pdf
Client wants to see their PCP after discharge?	 If the client does not want to see their PCP after their discharge from the program, the D/RC sends the PCP or clinic the Detoxification/ Recovery Centre Discharge Notification (Appendix C) and the Detoxification/Recovery Centre Discharge Summary (Appendix D, if appropriate) via preferred communication methods. The client is discharged as per the discharge plan. 	 Detoxification/Recovery Centre Client D/RC Team Member Primary Care Provider 	 Appendix C - Detoxification/ Recovery Centre Discharge Notification Appendix D - Detoxification/ Recovery Centre Discharge Summary



PROCESS	DETAILS	WHERE/WHO IS INVOLVED?	SUPPORTING RESOURCES OR TRAINING
D/RC Team Member and/or client schedules follow-up appointment with PCP	 If the client would like to see their PCP after their discharge from the program, they should be supported with any resources required to facilitate this step (i.e. a telephone or a quiet room). Some clients may request a clinician to schedule this appointment on their behalf. Client preference should be accommodated as much as possible. Some clients may have health complexities that warrant a conversation with their PCP prior to discharge. This conversation may involve the D/RC Team Member if necessary or requested by the client. This conversation should also be accommodated with any support or resources the client may need. 	 Detoxification/Recovery Centre Client If requested, D/RC Team Member Primary Care Provider Other Primary Care Team Members, as appropriate 	
D/RC Team Member provides client with appointment reminder	 Clients may benefit from a written reminder with details of their follow-up appointment with their PCP, as well as any other follow-up appointments with care providers. Some clinics may designate a nurse or other practitioner to follow-up with a client after discharge from a detoxification/ recovery centre. It is recommended to advise clients that they may be contacted prior to their appointment with their PCP. 	 Detoxification/Recovery Centre » D/RC Team Member » Client 	• Appendix G - Client Appointment Reminder
D/RC sends PCP notification of discharge and discharge summary	• Upon discharge, the D/RC sends the Detoxification/Recovery Centre Discharge Notification (Appendix C) and Detoxification/ Recovery Centre Discharge Summary (Appendix D, if appropriate) to the PCP or clinic via preferred communication methods.	 Detoxification/Recovery Centre » D/RC Team Member » Primary Care Provider 	 Appendix C - Detoxification/ Recovery Centre Discharge Notification Appendix D - Detoxification/ Recovery Centre Discharge Summary



PROCESS

DETAILS

WHERE/WHO IS INVOLVED?

- Primary Care Clinic
- Primary Care Network
- » Client
- » Primary Care Provider
- » Primary Care Team Members

SUPPORTING RESOURCES OR TRAINING

Provider Resources:

- Appendix H Quick Reference Guide for Assessment and Management of Clients with Methamphetamine Concerns
- Appendix I Changing How We Talk About Substance Use (Government of Canada)
- Appendix J Care Considerations for Clients with Methamphetamine Concerns in Primary Care
- Appendix K Team Based Care for Clients with Methamphetamine Concerns
- Community Resource List <u>https://edmonton.cmha.ca/211-</u> <u>resource-lists/</u>
- Caring for Clients with Methamphetamine Concerns (My Learning Link and PHC Learning Portal)

Client Resources:

- Appendix F Meth Check: Ultra Brief Intervention Tool
- Appendix L Meth Check: Factsheet for Families
- Meth Check: Harm Reduction Wallet Cards (Insight) <u>https://www.pcnconnectmd.</u> <u>com/wp-content/</u> <u>uploads/2021/03/</u> <u>MethCheckHarmReductionCards.</u> <u>pdf</u>
- Family and Caregiver Resources (British Columbia Centre on Substance Use) <u>https://www.bccsu.ca/family-</u> and-caregiver-resources/?doing_ wp_cron=1528042429.35175800 32348632812500
- Community Resource List <u>https://edmonton.cmha.ca/211-</u> <u>resource-lists/</u>



Client attends follow-up appointment with PCP

 Consider providing clients the option of in person, virtual, or telephone appointments as appropriate. Clients may be experiencing barriers with transportation, finances, or internet/telephone access and providing appointment options may increase their ability to attend.

- If clients are experiencing barriers to care, consider involving team members such as a Social Worker, Behaviour Health Consultant, or Mental Health Navigator to provide support to clients to address these concerns. Resources may vary based on your Primary Care Network.
- Should a client miss their appointment, it is recommended to follow-up with them prior to instituting any no show fees or other punitive measures. These measures can inadvertently increase barriers for clients or discourage them from seeking care.

Appendices

APPENDIX A The Importance of Primary Care and the Patient's Medical Home for Clients with Methamphetamine Concerns



For clients who are connected to a family physician/ nurse practitioner/physician's assistant.

Q: What is the benefit of my primary care provider knowing that I am using methamphetamines? How can they help me?

A: Sharing your methamphetamine concerns with your primary care provider is important. Using methamphetamine repeatedly can cause sleep disruptions; worsen mood and memory; and cause skin, dental, or heart issues. It can cause psychosis in severe instances. Your family primary care provider can work with you to recommend different treatments, resources, and strategies based on your specific goals.

Whether or not you are ready to stop using methamphetamine your primary care provider can also work with you to discuss harm reduction practices that can help you stay safe while you are using methamphetamine. Your primary care provider can also connect you to a team of other health professionals including nurses and mental health providers. This team can help you with things like finding housing, obtaining ID, or applying for income support; or address issues like anxiety, grief or trauma. These team members may be located within the same clinic that you see your primary care provider in or they may be located at a Primary Care Network (PCN) office.

Q: Will my primary care provider report my drug use to the authorities?

A: Your health information is confidential unless there is immediate or severe risk to yourself or others. These situations are complex and there are often other things that can be explored prior to involving the authorities. It is important to note that tests like urine drug screens are only ordered for medical purposes and cannot be released to the authorities or used for legal purposes without your knowledge or written consent.

Q: Can my primary care provider restrict my medications because I use methamphetamine?

A: Your primary care provider will not restrict your medications just because you use methamphetamine. There are some medications that are unsafe, or have dangerous side effects when used at the same time as methamphetamine. Your primary care provider can work with you to explore the safest medication options. They can also work with a pharmacist who can help you to manage your medications and answer any questions. For clients who are not connected to a family physician/nurse practitioner/physician's assistant.

Q: Why do I need family physician/nurse practitioner / physician's assistant? What is the benefit of having a primary care provider in the community?

A: A family physician/nurse practitioner/physician's assistant, or "primary care provider" is someone you see regularly for your healthcare needs. They support both your physical and mental health. You can build an ongoing, trusting relationship with them and share difficult or complex concerns, such as your methamphetamine use, in a safe and non-judgemental environment. Having a regular primary care provider helps you get the best healthcare possible for your unique situation.

Q: What is a Primary Care Network?

A: Primary Care Network, or PCN, is an organization that supports primary care providers with a team of other health care professionals, like nurses or mental health providers. For example, your primary care provider may connect you with a mental health provider at the PCN who can provide support with things like finding housing, obtaining ID, or applying for income support. These team members may be located within the same clinic that you see your primary care provider in or they may be located at a PCN office.

Q: What is a Patient's Medical Home?

A: Your primary care provider and their team of health care professionals work together to create a Patient's Medical Home, or PMH. This is a place where you can feel the most comfortable to discuss your personal and family health concerns. When you are "attached" to primary care provider's Patient's Medical Home it means that you will see them for your regular medical care. A Patient's Medical Home does not mean that you cannot access healthcare elsewhere in emergency situations but any follow up would occur with your primary care provider.

Q: I don't have a primary care provider. How do I find one?

A: You can find a primary care provider through the Alberta Find A Doctor website: (albertafindadoctor.ca).

You can type in a place that is easy for you to get to and select "accepting new patients" to find a primary care provider in the area. You can also select gender and language preferences if you wish. You can then call the clinic, or clinics, to schedule a "Meet and Greet" appointment. You can also use the "Help Me Find a Doctor" tool on the website if you would like help. Fill out your information and someone will contact you to help you find a primary care provider.



APPENDIX B

Detoxification/Recovery Centre Admission Notification and Primary Care Provider Confirmation

Please be advise	d that your client, _		[name]	
DOB (mm/dd/yyyy):		PHN:		
Has been admitt	ed to:			
	[facility name]	on _	[mm/dd/yyyy]	
Reason for admis	ssion:			
□ Alcohol use	□ Stimulant use	□ Opioid use	□Other:	

Please confirm that you are the Primary Care. Provider (family physician/nurse practitioner/physician's assistant) of the client identified above and return this form to

[fax number]

□ Yes, I am the Primary Care Provider for this client

□ No, I am not the Primary Care Provider for this client

Note: If we do not hear back regarding the above inquiry, we will interpret it as confirmation that you are the client's the Primary Care Provider.

Should you have further questions or concerns, please contact our facility at _____

[phone number]



APPENDIX C

Detoxification/Recovery Centre Discharge Notification

Please be advised that your client,		Inamel	
DOB (mm/dd/yyyy):			
Has been discharged from:			
[facility name]	on	[mm/dd/yyyy]	
Reason for discharge:			
Detoxification/stabilization per	iod completed		
Discharge Summary attached	d		
□ Admitted to Treatment Centre/	Sober Living facility		
Name of facility:			
□ Self-discharged			
Other:			
Should you have further questions	or concerns, please c	ontact our facility at	[phone number]



APPENDIX D

Detoxification/Recovery Centre Discharge Summary

Client Name: _____ DOB [mm/dd/yyyy]: _____ PHN: _____

Substance Frequ	ency	Amount	R	oute	Last Use
hysical health concerns (attach N	ledication List	if applicable)			
/lental health concerns					
ischarge Plan:					
Discharge to home	Application	to Residential Treat	ment/Sol	per Living su	bmitted
Fa	cility/Organiza	ation:			
Discharge to other:					
lient is connected to the followir	ng organizatio	ns:			
l Boyle St. Co-op	🗆 AHS Addi	ction & Mental Health	Γ	Jasper Place	Health and Wellness
] Streetworks	Provider:		[□ Opioid Depe	endency Treatment
Hope Mission/Herb Jamieson		Anonymous (NA)/ nonymous (AA)/Crystal	Math		
] George Spady Society] Homeward Trust	Anonymous	(CMA), etc.		 Psychologist/Psychiatrist/Counselle Provider: Other: 	
Forensic Assessment Centre (FACS)		(National Native Addictionse Program)	on		
			L		
	Location			Drovidor	
ollow-up appointments: Date:Time:	Location: _			Provider:	
Date:Time: Follow-up appointments:					
Date:Time: Follow-up appointments: Date:Time: Follow-up appointments:	Location: _			Provider:	
Date:Time: Follow-up appointments: Date:Time:	Location: _			Provider:	
Date:Time: Follow-up appointments: Date:Time: Follow-up appointments:	Location: _ Location: _			Provider:	

[phone number]



APPENDIX E

Treatment Centre Notification

Client:	
DOB (mm/dd/yyyy):	
PHN:	
Please support in arranging post treatment follow-up with primary care.	
Primary Care Provider is:	
Clinic:	
Contact information:	
Other care providers the client is connected to and may wish to connect with post to Provider:	
Organization/Facility:	
Contact information:	
Provider:	
Organization/Facility:	
Contact information:	
Provider:	
Organization/Facility:	
Contact information:	
Provider:	
Organization/Facility:	
Contact information:	



Appendices



APPENDIX F - METH CHECK: ULTRA BRIEF INTERVENTION TOOL



APPENDIX F - CON'T



https://www.pcnconnectmd.com/wp-content/uploads/2021/03/MethCheckInterventionTool.pdf

APPENDIX G

Client Appointment Reminder

You have a follow-up appointment with [provider, including role]:

ON [date]	at [time]	AM/PM	
at [clinic or facility name]			
		y address]	
Your appointment v	will take place:		
		t 🛛 Telephone appointment	
Should you need to	o cancel or reschedule	your appointment, please contact their office at	[phone number]
You have a follow-u	up appointment with [pi	rovider, including role]:	
ON [date]	at [time]	AM/PM	
at [clinic or facility name] _			
Their clinic/facility	is located at [clinic or facility	y address]	
Your appointment v	will take place:		
□ In person □	Virtual appointment	t 🛛 Telephone appointment	
Should you need to	cancel or reschedule	your appointment, please contact their office at	[phone number]
You have a follow-u	ip appointment with [pi	rovider, including role]:	
ON [date]	at [time]	AM/PM	
at [clinic or facility name]			
Their clinic/facility	is located at [clinic or facilit	y address]	
Your appointment	will take place:		
□ In person □	Virtual appointment	t 🛛 Telephone appointment	
Should you need to	cancel or reschedule	your appointment, please contact their office at	[phone number]
			PrimaryCare
		Page 15	EDMONTON Z

Appendices

APPENDIX H

QUICK REFERENCE GUIDE FOR ASSESSMENT AND MANAGEMENT OF CLIENTS WITH METHAMPHETAMINE CONCERNS

METHAMPHETAMINE

Methamphetamine is a strong stimulant that can be smoked, injected, snorted or swallowed. Some common slang terms for it include 'ice', 'speed' or 'pint'. Methamphetamine causes the brain to release a huge amount of certain chemical messengers, which make people feel alert, confident, social and generally great. They are also responsible for the "flight or fight" response. The problem is that there are only so many of these messengers stored at any one time. Over time, neurotransmitters become depleted; leading to poor concentration, low mood, lethargy and fatigue, sleep disturbances and lack of motivation.

SHORT-TERM EFFECTS:

During Intoxication: sense of well-being or euphoria, energetic, extremely confident, sense of heightened awareness, talkative, fidgety, and dilated pupils.

At Higher Doses: tremors, anxiety, sweating, palpitations (racing heart), dizziness, irritability, confusion, teeth grinding, jaw clenching, increased respiration, auditory, visual or tactile illusions, paranoia and panic state, loss of behavioral control, or aggression.

LONG-TERM EFFECTS:

Weight loss, dehydration, extreme mood swings, depression, suicidal feelings, anxiety, paranoia, psychotic symptoms, cognitive changes including memory loss, difficulty concentrating, impaired decision-making abilities, dental decay, skin infections, and increased cardiac and stroke risk.

TREATMENT:

The evidence for pharmaceutical therapies to supplement methamphetamine addiction treatment is not strong enough, nor consistent enough to be introduced as a standard of practice.

- Benzodiazepines or atypical antipsychotics, such as olanzapine, are useful in the short term for reducing acute psychotic symptoms and agitation associated with methamphetamine use. There is a risk of dependence and misuse associated with benzodiazepines so they should be used cautiously.
- There is currently no strong evidence to support medications specific to cravings or withdrawal symptoms for clients with methamphetamine concerns. Treatment is highly individualized and tailored to the client's symptoms.
- The evidence for psychosocial and behavioral interventions for methamphetamine addiction treatment is mixed though contingency management combined with cognitive behaviour therapy may help with abstinence.

ADAPTED FROM:

Jenner, L. & Lee, N. (2008). Treatment Approaches for Users of Methamphetamine: A practical guide for frontline workers. Australian Government Department of Health & Ageing, Canberra.

WITH EXCERPTS FROM:

Alberta Health Services. (2019). Managing Methamphetamine Use. Edmonton, AB: Author.

REDUCING RISKS AND HARMS:

Ask what clients already know and what they would like to know so harm reduction advice can be tailored, appropriate, and engaging.

Clients may be encouraged to:

- Drink plenty of water and eat a balanced diet.
- Brush and floss teeth regularly and chew sugar free gum, encourage clients to follow-up regularly with their dentist.
- Get adequate rest encourage regular users to have regular non-using days each week or plan a 'crash' period when they can rest and sleep undisturbed for several days to 'come down'.
 - Be clear about individual signs and symptoms of psychosis. If psychotic symptoms are experienced, take a total break from using and seek professional help from the person's Primary Care Provider, local emergency department, or local mental health service.
 - Call on friends or family who are stable supports in the person's life.
 - Plan for the week ahead and brainstorm alternatives to using.
 - Avoid driving when intoxicated or 'coming down'.
 - Provide clients with a Naloxone Kit. Clients may be using multiple substances or their methamphetamine may unknowingly contain opioids. If your practice area does not have Naloxone Kits available, clients can obtain one for no charge at their local pharmacy.

INTOXICATION:

Remember that an intoxicated person has impaired judgment and will probably view the interaction differently than you do.

What to look for:

- Rapid, pressured speech or dissociated speech
- Repetitive movements
- Clenched jaw, teeth grinding (bruxism)
- Suspiciousness or paranoia
- Anger, irritability, hostility
- Restlessness, agitation, pacing
- Impulsivity or recklessness
- Sweatiness
- Large (dilated) pupils

RESPONDING TO INTOXICATION:

- Attempt to steer an intoxicated person to an area that is less stimulating while ensuring the client and practitioner both have an easily accessible exit.
- Maintain a calm, non-judgmental, respectful approach.
- Listen and respond as promptly as possible to needs or requests. Do not argue with the person and try not use "no" language. If you cannot provide what they are asking for, be clear about what you can provide (e.g. I hear what you are saying, so let me see what I can do to help).
- Allow the person more personal space than usual.
- Use clear communication (short sentences, repetition, and ask for clarification if needed).



WITHDRAWAL:

Many methamphetamine users will experience what is referred to as a 'crash' or a brief recovery period when they stop using, which might last for a few days up to a few weeks and is likely to include prolonged sleep, increased appetite, some irritability and a general sense of feeling flat, anxious or out of sorts.

Clients may experience:

- A range of feelings from general dysphoria to significant clinical depression, anhedonia
- Mood swings, anxiety
- Irritability or anger, agitation
- Aches and pains
- Sleep disturbance, lethargy, exhaustion, insomnia
- Poor concentration and memory
- Cravings to use methamphetamine

RESPONDING TO WITHDRAWAL:

- Tell the person what to expect, including probable time course and common symptoms.
- Determine what was and was not helpful during any previous withdrawals.
- Recommend adequate diet, rest and fluid intake and prepare by having a supply of nutritious food/drink.
- Schedule follow up visits to assess mood, sleep, and any other symptoms and support the client to create a relapse prevention plan.
- Identify key social supports and educate the family/carers about withdrawal and what to expect.
- Refer to an addiction medicine specialist or psychiatrist, especially if symptoms extend past 1-2 weeks, and recommend ongoing interventions such as counselling to prevent relapse.

OVERDOSE:

What to look for:

- Hot, flushed, sweating
- Severe headache
- Chest pain
- Unsteady walking
- Muscle rigidity, tremors, spasms, fierce jerking movements, seizures
- Severe agitation or panic •
- Difficulty breathing
- Altered mental state (e.g. confusion, disorientation)

RESPONDING TO AN OVERDOSE:

- Call 911
- Apply basic first aid principles while waiting for emergency care to arrive

PSYCHOSIS

Psychosis can be fleeting and last for hours, days or a couple of weeks. For a small number of clients it can be chronic. Consultation with an addiction medicine specialist or psychiatrist may be helpful to determine the best approach to care. What to look for:

- Suspiciousness, hyper vigilance (constantly checking for threats)
- Erratic behaviour (often related to overvalued or paranoid ideas, e.g. arguing with bystanders for no apparent reason, talking or shouting in response to "voices")
- Delusions (e.g. believing others have malicious intentions, or they are under surveillance)
- Hallucinations (e.g. hearing voices, feeling of bugs crawling • under the skin, etc.)
- Illogical, disconnected or incoherent speech
- Choose only one worker who will communicate with the person. Have another staff member present to observe or step in only if required (have a code word to call for assistance from the communicator to the observer).
- Check for a history of violence or aggression.
- Attempt to steer the person to an area that is less stimulating while ensuring both you and the client have an easily accessible exit.
- Mirror body language signals from the person (e.g. sit with a person who is seated, walk with a person who is pacing, etc.) to show empathy.
- Monitor and use appropriate eye contact and always appear confident.
- Use a consistently even tone of voice, even if the person's tone becomes hostile or aggressive.
- Use the person's name if known, or the communicator should introduce themself by name. •
- Carefully call the person's attention to their immediate environment (e.g. "You're in the hospital and you are completely safe now").
- Use careful, open ended questioning to determine the cause of the behaviour or the person's needs and communicate your willingness to help.
- Do not agree with or support the unusual beliefs, simply say "I can see that you're scared, how can I help you?".



Try not to use 'no' language, which may prompt further agitation, rather use statements like "This is what I can do for you".

RESPONDING TO PSYCHOSIS:

RESOURCES

METHAMPHETAMINE/SUBSTANCE USE Resources and Training:

- Management of Substance Use in Acute Care Settings in Alberta: Guidance Document – Canadian Research Initiative in Substance Misuse <u>https://crismprairies.ca/management-of-substance-use-in-acute-care-settings-in-alberta-guidancedocument/</u>
- Concurrent Disorders Playlist Alberta Health Services <u>https://www.albertahealthservices.ca/info/page14397.</u> <u>aspx</u>
- Addiction Care and Treatment Online Certificate British Columbia Centre for Substance Use <u>https://www.bccsu.ca/about-the-addiction-care-and-treatment-online-certificate/</u>
- Caring for Clients with Methamphetamine Concerns Methamphetamine Client Transitions to Primary Care Project (My Learning Link and PHC Learning Portal)

TRAUMA INFORMED CARE

Resources and Training:

- Trauma Informed Care Canadian Centre on Substance Use and Addiction <u>https://www.ccsa.ca/sites/default/</u><u>files/2019-04/CCSA-Trauma-informed-Care-Toolkit-</u><u>2014-en.pdf</u>
- Developmental Pathways of Addiction and Mental Health – Understanding ACEs and Being Trauma Informed – Alberta Health Services (<u>My Learning Link</u> and <u>PHC Learning Portal</u>)
- Brain Story Certification Alberta Family Wellness Initiative <u>https://www.albertafamilywellness.org/</u> <u>training</u>

MOTIVATIONAL INTERVIEWING

Resources and Training:

- Motivational Interviewing Techniques Facilitating behavior change in the general practice setting – McGill University <u>https://www.mcgill.ca/familymed/files/</u> familymed/motivational counseling.pdf
- Developmental Pathways of Addiction and Mental Health – Motivational Interviewing and Stages of Change – Alberta Health Services (<u>My Learning Link</u> and <u>PHC Learning Portal</u>)

CULTURALLY APPROPRIATE CARE Resources and Training:

- Multicultural Mental Health Resource Centre <u>https://multiculturalmentalhealth.ca/training/</u>
- Developmental Pathways of Addiction and Mental Health – Infusing Culture and Equity – Alberta Health Services (<u>My Learning Link</u> and <u>PHC Learning Portal</u>)

HARM REDUCTION

Resources and Training:

- Harm Reduction Guidelines BC Centre for Disease Control <u>http://www.bccdc.ca/health-professionals/</u> <u>clinical-resources/harm-reduction</u>
- Harm Reduction and Recovery in Primary Care Alberta Health Services <u>https://ahamms01.https.internapcdn.</u> <u>net/ahamms01/Content/AHS_Website/modules/phc-opiod-response-initiative/story_html5.html</u>
- Harm Reduction: Making a Difference in Practice Alberta Health Services <u>https://ahamms01.https.</u> internapcdn.net/ahamms01/Content/AHS_Website/ modules/amh/amh-harm-reduction-differencepractice/story_html5.html



CHANGING HOW WE TALK ABOUT SUBSTANCE USE*

The language we use has a direct and profound impact on those around us. The negative impacts of stigma can be reduced by changing the language we use about substance use.

TWO KEY PRINCIPLES INCLUDE:

- Using neutral, medically accurate terminology when describing substance use
- Using "people-first" language, that focuses first on the individual or individuals, not the action (e.g. "people who use drugs")

It is also important to make sure that the language we use to talk about substance use is respectful and compassionate.

OPIC	INSTEAD OF	USE
People who	Addicts	People who use drugs
use drugs	Junkies	People with a substance use disorder
	Users	People with lived/living experience
	Drug abusers	People who occasionally use drugs
	Recreational drug user	
People who have	Former drug addict	People who have used drugs
sed drugs	Referring to a person as	People with lived/living experience
	being "clean"	People in recovery
rug use	Substance/drug abuse	Substance/drug use
	Substance/drug misuse	Substance use disorder/opioid use disorder
		Problematic [drug] use
		[Drug] dependence

* This document was created in discussion with people with lived and living experience, through existing research and documentation from other organizations trying to address stigma. This is not an exhaustive list. Furthermore, as a result of the evolving discussion around the best language to use to accurately discuss substance use, this list will likely be revised. Cat: HP5-132/2018E-PDF |ISSN: 978-0-660-27219-1 |Pub.: 180182



Government Gouvernement of Canada du Canada

https://www.canada.ca/content/dam/hc-sc/documents/services/publications/healthy-living/ problematic-substance-use/substance-use-eng.pdf





APPENDIX J

CARE CONSIDERATIONS FOR CLIENTS WITH METHAMPHETAMINE CONCERNS IN PRIMARY CARE

The Role of Primary Care

Primary care providers are well positioned to provide meaningful, timely care to clients experiencing concerns with methamphetamine use. Often there can be a long delay between when people start experiencing impacts from their substance use to when they seek help. A primary care provider may be one of the few health professionals that people using methamphetamine interact with so any opportunity to ask questions and engage with a client about their substance use should be taken.

Through the development of an ongoing, trusting relationship, primary care providers are familiar with the life circumstance of their clients, allowing them to offer advice and treatment which is tailored to the client's specific situation. Even if they are not ready to quit, primary care providers can help clients care for other aspects of their health and offer harm reduction advice.

Primary care providers may feel pressured to deal with the client's presenting issue first and discuss their methamphetamine use at another time. However, clients who use methamphetamine may have little contact with health services and engaging with them on this topic can set the stage for later change and help them avoid future harms.

Post-Discharge from Hospitals or Detoxification/Recovery Centres

Clients with methamphetamine concerns who have been discharged from an emergency department, inpatient unit or detoxification/recovery centre will likely benefit from additional support, such as team based care. Follow-up timeframe recommendations may be included in the client's discharge plan or summary and may vary based on the client's specific situation. If no timeframe has been specified, it is reasonable to follow-up with these clients within 24 hours to 2 weeks of discharge from hospital-based care or 3-7 days within discharge from a detoxification/recovery centre.

Ways to Provide Support for Long-Term Management

- Some clients may disclose methamphetamine use but have no intention of quitting this can still be used as an opportunity to assess their health (e.g. viruses, infections, etc.).
- Engage team members such as Behavioral Health Consultants, Nurses, or Social Workers to provide additional support for clients. Resources may vary depending on your Primary Care Network.
- Discuss with clients whether they would like to be referred to an addiction treatment program or self-help group. A list of community resources is available at https://edmonton.cmha.ca/211-resource-lists/.
- Before clients leave the clinic, ask them to commit to a follow-up appointment and make a booking for them before they go. If your clinic is able, set up a reminder call or text for their next appointment.
- If appropriate, ask to include the client's family in treatment plans and consider their point of view and experience of the situation.



APPENDIX J - CON'T

Holistic Approaches to Care

These holistic approaches to care should be considered for all clients with methamphetamine concerns, regardless of their specific situation or goals. They help to foster continued relationships and reduce stigma surrounding substance use.

Trauma Informed Care – This approach recognizes the need to provide physical and emotional safety for clients with methamphetamine concerns, as well as choice and control in treatment decisions. Understanding and considering the pervasive nature of trauma, trauma informed care promotes environments of healing and recovery rather than practices and services that may inadvertently re-traumatize individuals. It is beneficial for all staff, including non-clinicians, to receive training in trauma informed care.

For more information on Trauma Informed Care: Courses:

 Developmental Pathways of Addiction and Mental Health – Understanding ACEs and Being Trauma Informed – Alberta Health Services (<u>My Learning Link</u> and <u>PHC Learning Portal</u>)

Additional training and resources:

- Crisis and Trauma Resource Institute -<u>https://ca.ctrinstitute.com/</u>
- Trauma Informed Care Canadian Centre on Substance Use and Addiction <u>https://www.ccsa.ca/trauma-informed-careessentials-series</u>
- Brain Story Certification Alberta Family Wellness Initiative <u>https://www.albertafamilywellness.org/training</u>

Culturally Appropriate Care – This approach recognizes that cultural experiences can influence how clients express symptoms and receive information. They can also affect the client's preferred treatment options and the people involved in their care. A culturally appropriate care approach acknowledges the values, traditions, history, and family system of the individual to provide the best care possible.

For more information on Culturally Appropriate Care: Courses:

 Developmental Pathways of Addiction and Mental Health – Understanding ACEs and Being Trauma Informed – Alberta Health Services (My Learning Link and PHC Learning Portal)

Additional training and resources:

Multicultural Mental Health Resource Centre
 <u>https://multiculturalmentalhealth.ca/training/</u>

Motivational Interviewing – This approach strengthens an individual's motivation for change and encourages movement toward their goals. It involves a collaborative process between the client with methamphetamine concerns and their provider. The basic skills of motivational interviewing include asking open-ended questions, making affirmations, and using reflection and summarizing. Primary care providers can utilize these basic skills with more advanced interventions being utilized by mental health practitioners.

For more information on Motivational Interviewing: Courses:

 Developmental Pathways of Addiction and Mental Health – Understanding ACEs and Being Trauma Informed – Alberta Health Services (<u>My Learning Link</u> and <u>PHC Learning Portal</u>)

Additional resources:

 Motivational Interviewing Techniques – Facilitating behavior change in the general practice setting – McGill University <u>https://www.mcgill.ca/familymed/files/familymed/</u> <u>motivational_counseling.pdf</u>

<u>Harm Reduction</u> - This approach recognizes that abstinence from methamphetamine is not always a client's goal. It encompasses practices, programs, and policies that aim to reduce the risks and harm associated with substance use. Harm reduction is about meeting people where they are and identifying the goals they wish to achieve based on their individual needs and circumstances. It should be discussed with all clients regardless of their goals around their substance use, especially due to high rates of relapse in recovery.

For more information on Harm Reduction: Courses:

- Harm Reduction and Recovery in Primary Care Alberta Health Services <u>https://ahamms01.https.</u> <u>internapcdn.net/ahamms01/Content/AHS_Website/</u> <u>modules/phc-opiod-response-initiative/story_html5.html</u>
- Harm Reduction: Making a Difference in Practice Alberta Health Services <u>https://ahamms01.https.internapcdn.net/ahamms01/</u> <u>Content/AHS_Website/modules/amh/amh-harm-reduction-</u> difference-practice/story_html5.html

Additional resources:

- Harm Reduction Services Alberta Health Services <u>https://www.albertahealthservices.ca/info/Page15432.aspx</u>
- Harm Reduction Guidelines BC Centre for Disease Control <u>http://www.bccdc.ca/health-professionals/clinical-resources/harm-reduction</u>



APPENDIX K

TEAM BASED CARE FOR CLIENTS WITH METHAMPHETAMINE CONCERNS

Clients with methamphetamine concerns often have complex needs that can fall outside the realm of medical treatment. Various primary care team members can support the client's mental health, socioeconomic, lifestyle, and pharmaceutical care. A team based care approach can help more effectively address client's needs.

Membership with a Primary Care Network (PCN) allows clients to access multiple providers within a medical home. As each PCN may offer different programs and services, it is important to connect with your PCN representative to inquire about which providers your clinic has available for client care.

Position	Role	How they can support clients with methamphetamine concerns
Physician/Nurse Practitioner/Physician's Assistant (Primary Care Provider)	 Provides diagnosis, treatment, and ongoing care of illnesses and medical conditions. Addresses all health needs and develops a plan that may involve further testing; specialist referral; and medication; therapy; and diet or lifestyle changes. 	 Screening for substance use concerns. Counselling and education on harm reduction techniques. Referral to other roles within the PCN or specialists as required.
Behavioural Health Consultant (BHC) * Some BHCs may also be Registered Social Workers	 Works with clients and health care teams to support individuals who are experiencing mental health or addiction concerns, life stress, motivational issues, or other concerns. Provides brief interventions and can provide support with emotional or behavioral issues such as anger, anxiety, depression, stress, and bereavement. 	 Develop plans to reduce or abstain from substances and assist with other lifestyle changes.
Social Worker	 Provides guidance, information, advocacy, help, counseling, and support when applying for and accessing a range of services relating to various socioeconomic needs. 	 Provide support with applying for financial and/ or health benefits. Provide information on food hampers and community meals. Support with finding emergency shelter or short term/permanent housing. Provide information on where to apply for jobs and job placements. Provide information on abuse, domestic violence and safety planning if client is a victim of abuse. Provide informational resources on common legal issues. Provide information on recreation programs, events and services.



Position	Role	How they can support clients with methamphetamine concerns
Mental Health Clinician/ Psychologist	• Collaborates with the client, primary care provider, and other members of the primary care team to provide assessment, education, and interventions resulting in improved wellbeing and self-management of medical, behavioral, and psychosocial needs.	 Deliver evidence-based interventions to clients with emotional and behavioral challenges such as, depression, panic disorder, generalized anxiety disorder, and chronic pain.
Mental Health Navigator *some Mental Health Navigators may also provide BHC support to clinics and/or may be Social Workers	• Ensures coordinated service, quality care, and access to appropriate resources for clients through communication with the client's primary care provider and partnerships with community agencies.	 Screen clients for needs and match them with the appropriate service within the mental health portfolio. Provide advice to primary care providers for urgent referrals into tertiary mental health care when necessary.
Medical Office Assistants (MOAs)	 Provides support to primary care providers and other healthcare professionals through a variety of clerical and administrative tasks. 	 Create a welcoming and non-judgemental environment for clients. Provide support with arranging subsequent bookings with the primary care provider and team.
Referral Coordinator	• Assists in ensuring that clients move through the system as seamlessly as possible from both within and outside the PCN.	• Develop linkages with various community health resources to support clients requiring treatment and referral.
Nurse	 Works with clients and their primary care provider to improve and manage health issues. Provides care coordination with other clinicians and individualized support for many health concerns. 	 Provide specialized care in many areas such as chronic disease management, injections, wound care, foot care, anticoagulation monitoring, low- risk obstetrics, and blood pressure monitoring.
Dietitian	• Provides nutritional counselling, support, and education, taking in to account a client's health and goals and tailors a care plan specific to each client to help them achieve a healthy diet and lifestyle.	 Support concerns such as weight management, diabetes, high cholesterol, emotional eating, and other related issues.
Exercise Specialist	• Provides support to clients who want to make active living and exercise lifestyle changes to help manage underlying conditions and improve their quality of life.	 Assess fitness level through interviews and physical testing and identify any barriers to exercising. Work with clients to develop a realistic and attainable exercise plan to help them improve their health and provide follow-up as needed.
Pharmacist	 Works with clients, their primary care provider, and other health care providers to help clients better understand their medication. Provides ongoing medication monitoring and follow-up for clients and can communicate any issues or concerns with the clients' primary care provider. 	 Provide comprehensive medication reviews, consultation, tobacco reduction and cessation counselling, and expert advice for concerns such as chronic pain and chronic disease management.

APPENDIX L – METH CHECK: FACTSHEET FOR FAMILIES



METHAMPHETAMINE Factsheet for Families

WHAT IS METHAMPHETAMINE?

(Meth, Ice, Crystal, Shard, Speed, Base, Goey, Fast, Whizz, Tina, P, Pure)

- Methamphetamine is a powerful stimulant drug.
- Its effects include increased alertness and energy, euphoria, sleeplessness, loss of appetite, increased body temperature, increased heart-rate, agitation, anxiety and paranoia.
- Effects peak after 2-3 hours and last between 4 and 24 hours.
- It is illegal to possess, supply, traffic or manufacture methamphetamine in Canada.

There are different types of meth:



There are also prescription medications that contain amphetamine or amphetamine-like substances, e.g. Ritalin, Dexamphetamine.

- Crystal methamphetamine (ice) is the most potent form of the drug. While all forms of meth can cause harm, people who use ice tend to experience more problems much sooner than those who use speed or base because it is more potent.
- Meth primarily works by releasing a large amount of the pleasure chemical 'dopamine' into the brain, as well as other neurotransmitters called noradrenaline and serotonin.
- The more regularly someone uses meth, the less they feel the effects of dopamine, and the harder it is for their body to produce dopamine naturally. As a result, people need to take more of the drug to feel the same effects.



WHAT HELP IS AVAILABLE?

COUNSELLING is the most common form of treatment for problematic drug use. During counselling, people are encouraged to talk about their substance use and other related issues such as their health, relationships, behaviours and lifestyle. Sessions may focus on developing problem-solving skills, managing risky situations and identifying healthy coping strategies. Counselling is also available for family members and support people.

DETOXIFICATION / WITHDRAWAL SERVICES is

treatment where a person is supervised while their body comes off a drug. Withdrawal services may be offered in the home, via daily visits to a doctor, in a hospital or in a dedicated residential setting, and may involve medication. It is important to know that detoxification without appropriate follow-up services (such as counselling or rehabilitation) is usually not enough to help a person stay off a drug. Self withdrawal is also possible.

REHABILITATION SERVICES help people who have detoxed off drugs to address issues in their life which contributed to their drug use in the past, including strategies to prevent relapse. Residential rehabilitation refers to live-in facilities (usually 3-6 months or longer). Non-residential rehabilitation services are usually structured 'day programs' that the person attends regularly while they are still living at home.

PEER SUPPORT GROUPS are voluntary self-help groups open to individuals seeking to address their drug and alcohol use, or to maintain abstinence, e.g. Narcotics Anonymous (NA) and SMART Recovery.

TIPS FOR FAMILIES

It's important to remember that families have different ways of coping when they discover that someone is using meth. There is no 'right' way to respond.

Things to consider:

- Try not to panic. Not everyone who uses the drug will develop a problem.
- You may feel angry, upset, scared or helpless. This is normal.
- Get the facts and be informed. Choose reputable sources for drug information (e.g. government websites or established alcohol and drug organisations).
- Try talking with the person when they are not 'high' or 'coming-down'. Maintain open and honest communication. Ask questions. Listen actively.
- Let the person know how their meth use is impacting you. Use "I" statements, rather than "you" statements. Explain your concerns in a calm and clear way. Accept that they may not agree with you.
- Have clear boundaries about what is and what is not OK in your house, space and relationship with realistic, workable consequences.
- Separate what is about the meth use, and what isn't.

APPENDIX L – CON'T

RESPONDING TO COMPLICATIONS

It is important to recognise serious physical and mental health complications when they occur.

Physical complications include severe headache, chest pain, vomiting, overheating, seizures and loss of consciousness.

Mental health complications include confusion,

disorientation, extreme agitation, panic, aggression and psychosis (e.g. seeing or hearing things that aren't there, feeling overly fearful, paranoid or thinking that others are out to get them).

IF ANY OF THESE THINGS HAPPEN, SEEK HELP IMMEDIATELY. SEE YOUR DOCTOR, GO TO YOUR LOCAL HOSPITAL EMERGENCY DEPARTMENT OR CALL '911' AND ASK FOR 'AMBULANCE'.

If someone is unconscious and breathing, turn them on their side. If they are not breathing, perform CPR if you are able to. Wait with them until the ambulance arrives. Tell all medical staff exactly what has been taken. The police will not usually be called to attend unless there are concerns around safety or violence.

SUPPORTING CHANGE

There are things you can do to help someone who is attempting to change their meth use.

- Acknowledge and celebrate any positive changes, no matter how small. Things like using less, using in a safer way or improving their health and lifestyle, are positive first steps.
- Having a slip-up can be a part of the recovery process. It is also an opportunity to learn. Encourage them to keep going and to not give up.
- Encourage the person to develop good sleep habits, eat healthy, excercise regularly, avoid 'triggers' (i.e. people, places or events associated with using meth) and get active by doing things like sport, hobbies, interests, social activities etc.
- Remember, people who are cutting back or quitting meth can experience low mood, anxiety, poor sleep and irritability. Problems with memory, concentration and planning are also common. These symptoms can sometimes last for months. They are signs that the body is readjusting from using the drug, and will improve over time.

Acknowledgements

"Tips for Families of People Who Use Methamphetamine". 360 Edge. 2016. www.360edge.com.au

"Tips and Tricks for New Players: a guide to becoming familiar with the alcohol and other drugs sector – 4th edition". ADCA. 2013.

Family Drug Support, "A Guide to Coping" www.fds.org.au

This resource has been modified for use in Canada. It was originally developed by Insight - Centre for Alcohol and Other Drug Training and Workforce Development, Queensland, Australia.

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WHAT IF THEY DON'T WANT HELP?

If you are able to, still offer them support. See if you can enlist the help of other family members and friends to create a support network around them.

Keep including your loved one in family activities if possible. Do things with them to keep them engaged and to remind them that they are part of the family.

To help them stay as safe as possible you can also encourage them to:

- not use alone
- not share equipment
- eat at least one healthy meal each day
- drink water and stay hydrated
- have a safe place to sleep or rest
- not drive
- avoid mixing with other drugs
- be safe sex ready
- maintain their general health and hygiene (including having regular check-ups with their GP, sexual health clinic, dentist.)
- stay connected with work, study, sport, interests and friends who don't use drugs.

LOOKING AFTER YOURSELF

It's important for family members to look after themselves when someone is using meth.

- Ensure all other family members are safe, particularly if someone feels vulnerable or if there are children around. In some cases you may need to talk with children to help them understand what is happening.
- Connect with people who can support you. This can include other family members, friends, health professionals and/or family support staff.
- Continue doing those things that bring you pleasure and help you feel connected, strong and healthy. This could include regular catch ups with friends, exercise, hobbies, eating good meals or taking holidays.
- Look forward to the future. Try to maintain a sense of hope. Get support and try to stay positive.

WHERE TO GO FOR MORE HELP

- The Addiction and Mental Health Helpline provides free, confidential, 24/7 access to support, information and referral. Ph. 1-866-332-2322
- Smart Recovery Friends and Family offer online support groups and resources for family and friends impacted by a loved one's substance use. https://www.smartrecovery.org/family/
- Nar-Anon Family Groups offer in-person and online support groups based on the 12 Step Program. https://www.naranonedmonton.com/



https://www.pcnconnectmd.com/wp-content/uploads/2021/03/MethCheckFactsheetforFamilies.pdf